

Cancellation Policy

Cancellations. WE REQUIRE AT LEAST 3 HOUR ADVANCED NOTICE OF CANCELLATION. You will be charged \$100 of the booked service should you not provide at least 3-hour advanced notice of cancellation. If you book your service less than 3 hours in advance, you may not cancel. Group appointments (parties of two (2) or more) follow the same parameters as single appointments and will be charged for all people booked unless you provide 3-hour advanced notice of any cancellations. For example, if you book a service for six (6) people, but only four (4) are present for the service with no 3-hour advanced notice for the other two (2) clients, you will be charged for \$100 each of the cancelled services. MISSED APPOINTMENTS ARE NON-REFUNDABLE.